



# REGISTRATION AGREEMENT AND UNDERSTANDING

Please keep this information for your records.

## MAKE-UP POLICY

In order to maintain the integrity of our classes both as to content and to size, we do not offer make-ups. We have found that adding children to classes for make-ups disrupts the rhythm of the class. Please do your best to attend. We offer a free open swim/gym pass for the entire family if it is necessary for your child to miss a lesson.

## WITHDRAWALS / CANCELLATIONS

### PERPETUAL CLASSES:

Once the student has been assigned a class he/she has committed to a **minimum of 8 lessons**. The student will remain enrolled until we receive a **30-Day written notice of withdrawal**. We have an 8 lesson minimum because we do not feel it is fair to the student or the teacher to 'try' swimming lessons. Eight lessons is a total of four hours. We, and other professional swim schools, believe this is the absolute minimum amount of time needed for a child to adjust to the lesson structure and begin the learning process.

### SESSION-BASED CLASSES (CEC only):

If you feel the need to cancel your session-based swim lessons, Love to Swim and Tumble School™ will refund your payment minus a \$50 cancellation fee in addition to a per class charge for the classes that have been held.

*\*The \$25 annual registration fee is not refundable.*

## COLLECTIONS POLICY

In the event your Love to Swim and Tumble School™ account falls into delinquency and is reported to a collection agency, you are responsible for any and all fees additional to the amount owed to Love to Swim and Tumble School™. These additional fees include but are not limited to, collections fees, non-sufficient funds fees, court costs, late fees, and any other additional fee incurred by the school. Any returned check will be charged a fee of \$25.

## TEACHER REQUEST

**We will NEVER guarantee** a teacher and we will always reserve the right to change teachers before a session starts if considerations require it. We are well aware that different students respond to different teaching personalities. We will always try to respond to these needs.

## SWIM DIAPERS

All swimmers under the age of 4 (even if they are potty trained) are **REQUIRED** to wear **TWO REUSABLE** (plastic, cloth-lined) swim diapers (pool pants). Disposable diapers alone are ineffective and therefore, unacceptable. We must maintain a healthy swim environment and this means we will NOT compromise on this policy. Thank you for your help in keeping our pool safe for all our swimmers.

## REMOVAL DISCLAIMER

Love to Swim and Tumble School™ **reserves the right to remove a child** from our program if that child **can not adjust to a group setting**. Any child who requires an inordinate amount of time from the instructor compromises the safety as well as the enjoyment of the group as a whole. To continue in group lessons, an assistant must be provided by the family so the student can remain in the class or we will request that the student moved to private lessons (private rates applicable). **Medical History:** Please note on the registration form any medical condition or learning disability your child may have. (ADHD, ADD, Autism, hearing impaired, diabetes, etc.) Notification will aid in our ability to better assist and coach your child.

## PERPETUAL CLASS AUTHORIZATION

All perpetual class payments are run monthly by automatic debit with either a credit card or bank draft provided by the family at registration. Payment authorization is required (see front of form) as this is a financial agreement between the family and Love to Swim and Tumble School™. A family can pay by cash or check as long as there is credit/debit or bank account information provided as a back-up. Perpetual payment rejections for credit cards or bank drafts will be charged a \$10 handling fee when payment is collected. All perpetual class students **MUST provide a 30 day written notice of withdrawal** for billing arrangements to be removed from monthly processing. Love to Swim and Tumble School™ reserves the right to adjust the monetary amount billed each month where applicable due to pro-rates, class changes, additional discounts, or additional fees due.

PARENT/LEGAL GUARDIAN's signature \_\_\_\_\_ DATE \_\_\_\_\_

### Office Use Only:

Registration Agreement read by phone by \_\_\_\_\_  Explained in person by \_\_\_\_\_